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Crawford & Company expands New Zealand service capabilities

London and Sydney – As of 1 November 2013 the businesses formerly operating as Cerno New Zealand will become an Associate of Crawford & Company throughout New Zealand. At the same time the business of Thomas Pasley & Associates will join with what was Cerno New Zealand and the merged business will operate as Crawford & Company.

With this combination Crawford & Company will now be able to call upon the skills of 200 staff across 25 locations in New Zealand.

The combination of Crawford & Company with a strong and reputable New Zealand operation led by Cerno New Zealand CEO Dean Garrod, and now including the leading specialty adjusting business in New Zealand (formerly TPA), enables Crawford to significantly increase its capacity to deliver exceptional service to all its key insurance partners and clients – locally, regionally and globally.

Andrew Bart, Crawford & Company Australia CEO, says “our new full service association in New Zealand meets our requirements for a broad geographic presence and a highly skilled technical capability; it enables us to provide a seamless service to the Australian and New Zealand markets

and importantly, it further strengthens our catastrophe response capability in Australia, New Zealand and across the Asia Pacific region”.

Dean Garrod continues “we have brought together a powerful combination of capabilities that complement our client’s needs; it is an ideal strategic fit that means we will be able to expand and improve our services to our New Zealand clients and offer great career development opportunities for our staff”.

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Notes to News Editor:

Based in Atlanta, Ga., Crawford & Company (www.crawfordandcompany.com) is the world's largest independent provider of claims management solutions to the risk management and insurance industry as well as self-insured entities, with an expansive global network serving clients in more than 70 countries. The Crawford System of Claims Solutions® offers comprehensive, integrated claims services, business process outsourcing and consulting services for major product lines including property and casualty claims management, workers compensation claims and medical management, and legal settlement administration. The Company’s shares are traded on the NYSE under the symbols CRDA and CRDB.

