



FOR IMMEDIATE RELEASE



For more information contact:
Lynn Cufley +44 (0) 207 265 4067
lynn.cufley@crawco.co.uk

Crawford & Company opens new temporary office in Carlisle

*Crawford committed to supporting
local community after Storms Desmond, Eva and Frank*

LONDON (6 January 2016) – Crawford & Company® has invested in a new temporary home in Carlisle city centre as the company continues to handle the major uplift in claims from December’s floods.

Opening on 6 January, the facility will be fully available for field adjusting and surge administration teams who have been handling claims in the region since the first floods after Storm Desmond in early December.

“The sheer volume of very difficult claims in a challenging geography with customers often sited in remote locations meant that an office for our teams in Carlisle became a priority to help support customers. At Crawford, we understand how traumatic flood claims can be for people and we want to provide as much support to the community as possible after these floods which occurred at a particularly cruel time prior to and over Christmas.” said Clive Nicholls, Chief Executive Officer, UK & Ireland.

Clive continued “Despite our people working through the holiday season to respond to claims from Storm Eva and Storm Frank, we’ve been able to stock the office so it is fully networked and operational, which is a sign of our commitment to bringing front line services to the right locations when they are needed.”

The new office will be located at 15 Victoria Place, Carlisle, CA1 1EW.

MORE

About Crawford

Based in Atlanta, Ga., Crawford & Company (www.crawfordandcompany.com) is the world's largest independent provider of claims management solutions to the risk management and insurance industry as well as self-insured entities, with an expansive global network serving clients in more than 70 countries. The Crawford SolutionSM offers comprehensive, integrated claims services, business process outsourcing and consulting services for major product lines including property and casualty claims management, workers compensation claims and medical management, and legal settlement administration. The Company's shares are traded on the NYSE under the symbols CRDA and CRDB.



###