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FOR IMMEDIATE RELEASE

Crawford & Company® appoints Head of Global Technical Services™ for the UK Alister Jupp appointed to further strengthen the UK's complex claims capability

LONDON (20 October 2017) – Crawford & Company® (NYSE: CRD-A and CRD-B), the world's largest publicly listed independent provider of claims management solutions to insurance companies and self-insured entities, has appointed Alister Jupp to lead the Crawford Global Technical Services® (GTS®) operation in the UK and Ireland.

Jupp is one of the pre-eminent figures in the sector, joining from a loss adjusting company where he had been head of major loss. Having joined Crawford®, Jupp will be responsible for all GTS industry sectors in the UK including construction, engineering, marine and major & complex loss.

The move comes at the sharp end of a general recruitment drive in Crawford's construction and engineering arm of GTS, which is the largest such department of its kind in the UK. One of Jupp's priorities on arrival will be to further develop the GTS building, construction and engineering capabilities with the addition of several new employees with skills covering a broad range of skill sets.

"I'm very pleased to welcome Alister to the Crawford GTS® team at Crawford," says Clive Nicholls, CEO UK & Ireland at Crawford. "He is a respected adjuster with the vision required to take GTS on to the next level. One key element to his success will be in the expansion of the team. We will be targeting qualified experience from within and outside the insurance markets, with a particular focus on sectors including construction, engineering, surveying and forensic accountancy."

Alister Jupp, head of Global Technical Services, UK, added: "This is a fantastic opportunity which I'm very much looking forward to. Crawford's experience and scale in this sector is well known and to join at a moment when the industry is changing rapidly provides a genuine chance to shape our service offering."

About Crawford

Based in Atlanta, Ga., Crawford & Company® (www.crawfordandcompany.com) Crawford & Company (NYSE: CRD-A and CRD-B), the world's largest publicly listed independent provider of claims management solutions to companies and self-insured entities, with an expansive global network serving clients in more than 70 countries. The Crawford Solution® offers comprehensive, integrated claims services, business process outsourcing and consulting services for major product lines including property and casualty claims management, workers compensation claims and medical management, and legal settlement administration. The Company's shares are traded on the NYSE under the symbols CRD-A and CRD-B.

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