

Surge Update

27 February 2018

Snow and freezing temperatures hit the UK *“Beast from the East” brings snow to large parts of the country*

Crawford & Company[®] has readied its surge response teams as yellow and amber weather warnings are in place for heavy snow, meaning there is a potential risk to property. Heavy snow has fallen across parts of the UK with Essex, Kent, Surrey, Suffolk and Sussex worst hit, with up to 10cm of snow.

Current Activity

The risk of escape of water claims is high with freezing temperatures hitting many areas. There is also a risk of claims arising from weight of snow causing damage to property.

Crawford[®] has adjusters placed on standby at strategic locations around the country and additional 24 hour support to ensure that service level agreements are maintained and customers can be reassured in the event of a claim.

Expected Activity

We will continue to monitor weather systems to ensure adequate resources are put in place to handle any increased call or claims volume.

We have adjusters on standby in all areas and we are prepared to take on a large volume of business—no matter the size and scope.

Our ClaimsAlert[®] team is geared up to deal with any additional call volume. Our adjusters and building repair teams are also on standby to provide emergency assistance, if needed.

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Related Internet links

<http://www.metoffice.gov.uk/>
<http://www.environment-agency.gov.uk/>

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Crawford ClaimsAlert
0141 229 7500
claimsalert@crawco.co.uk

To obtain a copy of Crawford's essential self-help guide to escape of water and freeze claims called 'Escape and Rescue', please email information@crawco.co.uk

