



Crawford & Company® 5335 Triangle Parkway NW Peachtree Corners, GA 30092 Harsha V. Agadi President and Chief Executive Officer

FOR IMMEDIATE RELEASE

Crawford & Company® Board Declares Quarterly Dividends

ATLANTA (August 6, 2018) — On July 31, 2018, at its regular quarterly meeting, the Board of Directors of Crawford & Company® declared a quarterly dividend of \$0.07 per share on the Class A Common Stock and \$0.05 per share on the Class B Common Stock, payable on September 6, 2018, to shareholders of record as of the close of business on August 22, 2018. The Company's two classes of stock are substantially identical, except with respect to voting rights and the Company's ability to pay greater cash dividends on the non-voting Class A Common Stock than on the voting Class B Common Stock, subject to certain limitations. In addition, with respect to mergers or similar transactions, holders of Class A Common Stock must receive the same type and amount of consideration as holders of Class B Common Stock, voting as a class.

About Crawford®

Based in Atlanta, Crawford & Company (NYSE: CRD-A and CRD-B) is the world's largest publicly listed independent provider of claims management solutions to insurance companies and self-insured entities with an expansive global network serving clients in more than 70 countries. The Company's two classes of stock are substantially identical, except with respect to voting rights and the Company's ability to pay greater cash dividends on the non-voting Class A Common Stock (CRD-A) than on the voting Class B Common Stock (CRD-B), subject to certain limitations. In addition, with respect to mergers or similar transactions, holders of CRD-A must receive the same type and amount of consideration as holders of CRD-B, unless different consideration is approved by the holders of 75% of CRD-A, voting as a class. More information is available at www.crawfordandcompany.com.

For further information regarding this press release, please call Bruce Swain at (404) 300-1051.